

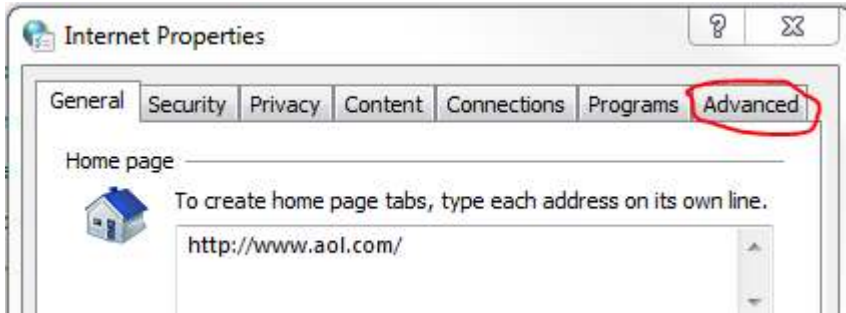
If you are having problems using Internet Explorer, it will work if these settings are correct.

To fix the settings in Internet Explorer:

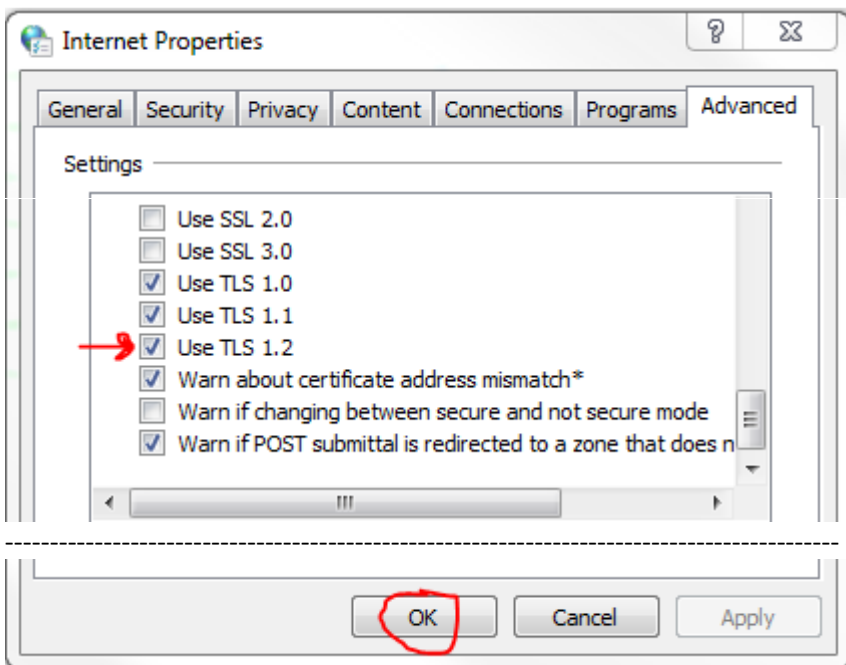
**Start**

**Control Panel**

**Internet Options** or **Network and Internet** then **Internet Options Advanced** (see below)



Slide the side bar down to the bottom, **check the Use TLS 1.2**, then **OK** (see below)



Now you should have access to the portals.

If your Internet Explorer does not have the option Use TLS 1.2, you have an older version of Internet Explorer and you will need to use Google Chrome.